

## Nondiscrimination and Language Service Notification

Under Section 1557 of the Affordable Care Act (ACA), covered entities are required to post notices of nondiscrimination and taglines that alert individuals with limited English proficiency (LEP) to the availability of language assistance services. The translated resources below are available for use by covered entities.

### Notice of Nondiscrimination

The Cancer Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Cancer Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Cancer Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as
  - Language interpreters
  - Information written in other languages

*If you are in need of any of these services, contact clinic staff. Your clinic will assist you in accessing the provided translation services team – Hands Up Communications.*

If you believe that the Cancer Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

*Central Care Cancer Center  
Attn: Compliance Team  
PO Box 256, Salina, KS 67402  
P: 785-823-0633  
You may also email [complianceteam@cccancer.com](mailto:complianceteam@cccancer.com).*

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Compliance Team is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

*U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)*

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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### Taglines Informing Individuals with LEP of Language Assistance Services

[In English, Spanish, Chinese, Vietnamese, Korean, Tagalog, Russian, Haitian Creole, French, Polish, Portuguese, Italian, German, and Japanese]

HHS Hotline: 1-877-696-6775

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call 1-877-696-6775

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-696-6775

**注意：**如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-877-696-6775。

**CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-696-6775.

**주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-696-6775 번으로 전화해 주십시오.

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-696-6775.

**ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-696-6775.

**ATANSYON:** Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-877-696-6775.

**ATTENTION :** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-696-6775.

**UWAGA:** Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-696-6775.